Some of our users are experiencing difficulty accessing the delinquent tax records. These errors are a result of how Microsoft Internet Explorer opens FTP websites. If you click on the ftp link, and you are using Internet Explorer 7, you will most likely see an error like this:



If you do, you must take the following step to access the delinquent tax records. First, locate the "Page" button in the toolbar and click on "Open FTP Site in Windows Explorer" as shown below:

| 🖉 Internet Explorer cannot display the webpage - Windows Internet Explo | rer | | |
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| () - (interpretation (interpre | Google | | ρ- |
| File Edit View Favorites Tools Help | Links 🧧 Customize Links | | » |
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| | New Window | Ctrl+N | 1 |
| Internet Explorer cannot display the webp | Cut Copy Paste | Ctrl+X Ctrl+C Ctrl+V | |
| Most likely causes: • You are not connected to the Internet. • The website is encountering problems. • There might be a typing error in the address. | Save As Send Page by E-mail Send Link by E-mail Edit | | |
| What you can try: | Zoom Text Size Encoding | • | |
| Diagnose Connection Problems More information | View Source Security Report Open FTP Site in Windows Exp Web Page Privacy Policy | lorer | |
| | | | < |
| Done | 😜 Internet | 🔍 100% | • |

This will launch a popup window that will look like this:

| Delinquent Tax Sale Procedures - Windows Internet Explorer | | - |
|---|--|-------------------------------------|
| For the second | | ✓ +₇ × |
| File 💁 ftp://206.196.1.139/ - Microsoft Internet Explorer | 🔳 🗖 🔀 ine 🖉 Free Hotmail 💡 | 🗿 Windows |
| 🕻 🗳 Log On As 🛛 🔀 | | 6 |
| Ether the server does not allow anonymous logins or the e-mail address was not accepted. FTP server: 206.196.1.139 User name: Image: | Unknown Zone | Tools - |
| | | |
| | Inknown Zone 🛞 1 | 100% - |
| Sha | ariff as required by statute (KRS 134 450(1)). These | |

Here you will enter "jcco" as the user name, and "4sale" as the password. This logs you into the ftp website.

The next screen you see will be:

| 😫 ftp://206.196.1.139/ - Microsoft Internet Explorer | . 🗆 🛛 |
|---|-------|
| File Edit View Favorites Tools Help | |
| 🕝 Back 🔹 🌍 🕤 🏂 Search 🎼 Folders 🔛 | |
| Address 👰 ftp://206.196.1.139/ | 🔁 Go |
| Other Places Internet Explorer My Documents My Network Places | |
| User: jcco | |

From here you can download the delinquent tax records.